

# Cookies Policy

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This Cookies Policy sets out the basis on which TDA Group, use cookies and similar technologies on or in relation to our websites.

‘Essential cookies’ are automatically placed on your computer or device when you access our website(s) or take certain actions on our website(s). ‘Non-essential cookies’ and other technologies are only placed on your computer or device if you have consented to us doing so. You consent to us placing non-essential cookies on your computer or device by continuing to use our website with your browser settings set to accept cookies.

## Web browser cookies

### a) What is a Cookie?

A cookie is a small amount of data, a simple text file, which often includes a unique identifier that is sent to your computer, tablet or mobile phone (all referred to here as a "device"), web browser from a website's computer and is stored on your device's hard drive. A cookie is created when a user visits a website using a programme called a browser (for example Internet Explorer, Firefox or Safari). Each website can send its own cookie to your web browser if your browser's preferences allow it. Many websites do this whenever a user visits their website in order to track online traffic flows. Similar technologies are also often used within emails to understand whether the email has been read or if any links have been clicked. If you continue without changing your settings, we will assume that you are happy to receive all cookies on any TDA Group websites.

[www.tda.uk.net](http://www.tda.uk.net)

[www.enterprisesouthwest.org](http://www.enterprisesouthwest.org)

[www.investintorbay.com](http://www.investintorbay.com)

[www.cockingtoncourt.org](http://www.cockingtoncourt.org)

[www.torbayculture.org](http://www.torbayculture.org)

[www.epic-centre.co.uk](http://www.epic-centre.co.uk)

[www.torvistahomes.co.uk](http://www.torvistahomes.co.uk)

[www.caseconsultants.net](http://www.caseconsultants.net)

[www.ccscomplete.co.uk](http://www.ccscomplete.co.uk)

A cookie isn't a program itself and doesn't actively do anything on a user's computer. A cookie cannot be used to identify a user personally but they do contribute to improving a user's experience of a website.

A cookie simply allows the website to read the contents of the cookie text file. The text file itself simply contains a unique identifier code; the site name and some digits and numbers.

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## b) Why are Cookies used?

Most websites will use cookies in order to improve the user experience by enabling the website to ‘remember’ the user, either for the duration of the visit or for repeat visits.

Cookies do lots of different jobs, such as:

- remembering what items a user may have added to a shopping basket or an itinerary as the user moves between pages on a website
- saving a user's preferences to allow them to customise a website
- measuring what users do on a website to ascertain which parts of a website are popular, how long they spend on a website, how often users return, where they come from etc

Information supplied by cookies can help us to understand the profile of our visitors and help us to provide you with a better user experience. TDA Group uses this type of information to help improve the services it provides to its users.

## c) What Cookies are used by us?

Cookies are set by TDA Group website(s) (first party cookies) but may also be set by other websites (e.g. You Tube) that run content on the website's pages (third party cookies).

Cookies can be set to remember a visitor for the duration of their visit (session cookies) or to remember a visitor for repeat visits (persistent cookies).

Here are the standard cookies used by TDA Group websites:

### First Party Cookies

Cookie Name	Issued by	Cookie type / purpose	Duration
ASPSESSIONID* ASP.NET_*	TDA Group Website(s)	Identification. These cookies identify a user, making it easier for them to use the dynamic features of the site without having to provide the same information again as they move from one page to another.	Non-persistent 'session' cookie (until the website browser is closed).
cookieawinfo-checkbox-necessary	TDA Group website(s)	This cookie is set by GDPR Cookie Consent plugin. The purpose of this cookie is to check whether or not the user has given the consent to the usage of cookies under the category 'Necessary'.	1 year

cookieLawInfo-checkbox-non-necessary	TDA Group website(s)	This cookie is set by GDPR Cookie Consent plugin. The purpose of this cookie is to check whether or not the user has given the consent to the usage of cookies under the category 'Non Necessary'.	1 year
Google Analytics __utma	TDA Website(s)	Performance: to measure and improve site quality through analysis of visitor behaviour.	Persistent: 2 years from when set or updated.
Google Analytics __utmb __utmc	TDA Group Website(s)	Performance: These cookies are used to record how long a visitor remains on the site. Used to measure and improve site quality through analysis of visitor behaviour	Session (until the website browser is closed).
Google Analytics __utmz	TDA Group Website(s)	Performance: This cookie is used to record where a visitor came from - e.g. search engine traffic, ad campaigns and page navigation. Used to measure and improve site quality through analysis of visitor behaviour.	Persistent: 6 months from when set or updated.
NID (Google)	TDA Group website(s)	The NID cookie contains a unique ID Google uses to remember your preferences and other information, such as your preferred language (e.g. English), how many search results you wish to have shown per page (e.g. 10 or 20), and whether or not you wish to have Google's SafeSearch filter turned on.	6 months
Hustle_module_show_count-social_sharing-3	EPIC website	Stores number of social shares	90 days
woocommerce_items_in_cart	EPIC website	Stores number of items in a cart, required for functioning of the site	Expires at end of the session
Wordpress_logged_in_*	EPIC website	Stores the logged in session id, required for functioning of the site	Expires on browser close
PHPSESSID,	EPIC website	Stores the PHPSESSID, required for functioning of the site	Expires on browser close
wp-settings-time-1	EPIC website	Stores a unix time stamp for visit, required for functioning of the site	Expires 12 months
wp_woocommerce_session_*	EPIC website	Stores a unix time stamp for visit, required for functioning of the site	Expires 12 months

wordpress_test_cookie	EPIC website	tests that cookies can be stored, required for functioning of the site	expires on browser close
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## Third party Cookies

Cookie Name	Issued by	Cookie type / purpose	Duration
ASPSESSIONID	sharedjs .nmspace .net	These cookies identify a user, making it easier for them to use the dynamic features of the site without having to provide the same information again as they move from one page to another.	Session (until the website browser is closed).
YSC – Youtube	TDA Group website	This cookie is set by YouTube to track views of embedded videos	Session

### d) TDA Group cookies and how to reject cookies

You can use your browser settings to accept or reject new Cookies and to delete existing Cookies. You can also set your browser to notify you each time new Cookies are placed on your computer or other device. You can find more detailed information about how you can manage Cookies at the **All about Cookies** and **Your Online Choices websites**.

It is important to note that if you change your settings and block certain cookies, you will not be able to take full advantage of some features of TDA Group services, and we might not be able to provide some features you have previously chosen to receive.

### e) Other information collected from web browsers

Your web browser may also provide TDA Group with information about your device, such as an IP address and details about the browser that you are using. If you have any concerns about the way that we use cookies or respect your settings, then please contact us at the address below

## Changes to TDA Group Cookies Policy

This Cookies Policy may be updated from time to time. The date of the most recent revisions will appear on this page. Your ongoing use of TDA Group websites and services confirms your acceptance of this policy. If material changes are made to the Cookies Policy, for instance

affecting how we would like to use your personal information, we will provide a more prominent notice.

## Contacting TDA Group about this Cookies Policy

If you any questions or comments about this Cookies Policy or to make a Subject Access Request please contact:

TDA Group Data Protection Manager  
Tor Hill House, Torquay TQ2 5QW  
(Email: [dpa.manager@tda.uk.net](mailto:dpa.manager@tda.uk.net))

Last modified: 16<sup>th</sup> March 2021

We want to make sure that the personal data we hold about you is accurate and up to date. If any of the details are incorrect, please let us know and we will amend them.